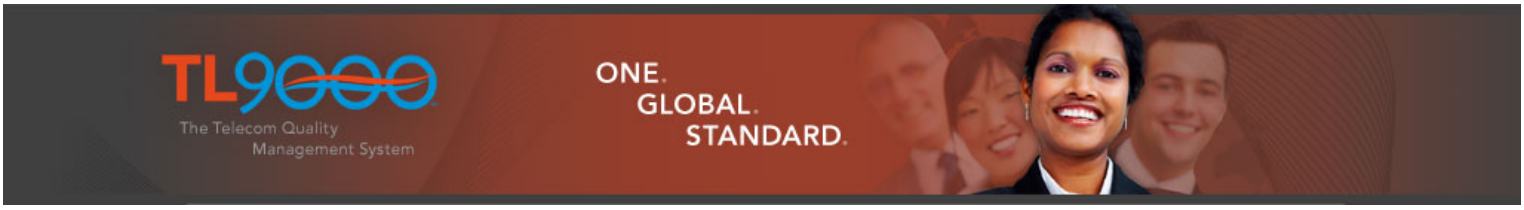


# Public TL 9000 Registration Profile

**TL6304 - TL 9000 Registration Public Profile**

| | |
|---|---|
| Certification Status | Certified |
| Certificate Number | FS 593736 |
| Date First Certified to TL 9000 | 2009-12-18 |
| Current Certification Date | 2012-12-17 |
| Certificate valid until | 2015-12-16 |
| Company Name | TATA Teleservices Ltd (TTSL) |
| Registration Organization Name | TATA Teleservices Ltd. (TTSL) |
| Primary Registration Administrator | KISHOR MOHITE |
| Alternate Registration Administrator | Suresh Soni |

| | |
|---|---|
| Registration ISO Status | ISO 9001:2008 |
| Registration Option | TL 9000-V |
| Exemptions | |
| Requirements Release | R5.0 |
| Measurements Release | R4.5 |
| NACE Code H | None |
| NACE Code S | None |
| NACE Code V | I 64.2 |
| ISO 9001 Scope | Sales and marketing, new product development, customization of telecom business solutions, provisioning and customer support services for Telecom Products : Data (Local Loops, MPLS, ILL) and Operation and Maintenance of related telecom networks (including NOC at Hyderabad and Mumbai) to Enterprise Customers through Branch Offices at : Ahmedabad, Bhopal, New Delhi, Jaipur, Karnal, Mohali, Shimla, Hyderabad, Bangalore, Chennai, Kolkatta, Bhubaneshwar, Durgapur, Jamshedpur, Patna, Jammu, Lucknow, Meerut, Cochin & Guwahati and Support Processes at Corporate Office, Mumbai |
| TL 9000 Scope | Sales and marketing, new product development, customization of telecom business solutions, provisioning and customer support services for Telecom Products : Data (Local Loops, MPLS, ILL) and Operation and Maintenance of related telecom networks (including NOC at Hyderabad and Mumbai) to Enterprise Customers through Branch Offices at : Ahmedabad, Bhopal, New Delhi, Jaipur, Karnal, Mohali, Shimla, Hyderabad, Bangalore, Chennai, Kolkatta, Bhubaneshwar, Durgapur, Jamshedpur, Patna, Jammu, Lucknow, Meerut, Cochin & Guwahati and Support Processes at Corporate Office, Mumbai |
| Registrar Company Name | BSI |

| | |
|---|---|
| Accreditation Body | 10188 |

## Locations

| Facility Name | Address | City | State/Province | Country/ Region | Zip/Postal Code |
|---|---|---|---|---|---|
| TTSL - Gujarat | Gujarat Bhavan, Opp M J Library, Ellis Bridge | Ahmedabad | Gujarat | India | 380006 |
| TTSL - Bhopal | Kwality Globus, Permali Wallace Compound, Opposite RBI, Hoshangabad Road | Bhopal | Madhyapradesh | India | 462011 |
| TTSL - Jaipur | The Guman â## 1, Amrapali Circle, Vaishali Nagar | Jaipur | Rajasthan | India | 302021 |
| Head Office - Mumbai | A,E & F Block, Voltas Premises, TB Kadam Marg, Chinchpokli | Mumbai | Maharashtra | India | 400030 |
| Circle Office - Mohali | C 125, Phase # 8, Industrial Area | Mohali | Chandigarh | India | 160071 |
| Circle Office - Delhi | Indicom Building, 2nd Floor,2-A, Old Ishwar Nagar, Main Mathura Road | New Delhi | Delhi | India | 110065 |
| Circle Office - Karnal | 122/3, mile Stone, NH 1, Near Tau Devi Lal Chowk | Karnal | Karnal | India | 132001 |
| Circle Office - Shimla | Hari Villa, Mauza Chotta, Kasumpti Road, Chotta Shimla, Shimla | Shimla | Himachal Pradesh | India | 171002 |
| TTSL - Technopolis | Unit 13/14, Technopolis Knowledge Park, Mahakali Caves Road, Chakala, Andheri (East) | Mumbai | Maharashtra | India | 400069 |
| CNOC Hyderabad | 5-9-62, 1st Floor, CNOC, Khan Lateef Khan Estate, Fateh Maidan road. | Hyderabad | Andhra Pradesh | India | 500001 |
| Technology Planning | A, D-26 TTC Industrial area, MIDC Sanpada, P.O. Turbhe, | Navi Mumbai | Maharashtra | India | 400703 |
| Circle Office - Hyderabad | 5#9#62 Khan Latif Khan Estate, Fateh Maidan Road | Hyderabad | Andhra pradesh | India | 500001 |
| Circle Office - Bangalore | Block A Silicon Terrace,30/1, Hossur Main Road, Koramangla | Bangalore | Karnataka | India | 560095 |
| Circle Office - Chennai | No 2-3-4, Paras Towers,Thiruvikar Road | Chennai | Tamil Nadu | India | 600014 |
| Circle Office - Kolkatta | PS Srijan Tech Park, DN - 52, Sector - V, Salt Lake - 91, | Kolkatta | West Bengal | India | 700091 |
| Circle Office - Jamshedpur | 4th Floor, LIC Building, Opposite Kamani Center, Bistupur | Jamshedpur | Jharkhand | India | 831001 |
| Circle Office - Meerut | 501, Mangal Pandey Nagar,Main University Road,Near Choudhary Charan Singh University | Meerut | Uttar Pradesh (West) | India | 250001 |

| | | | | | |
|---|---|---|---|---|---|
| Circle Office - Kochi | S L Plaza, Palarivattom | Kochi | Kerala | India | 682025 |
| Circle Office - Bhubaneshwar | 3rd Floor, Fortune Tower,Chandrashekharpur | Bhubaneshwar | West Bengal | India | 751023 |
| Circle Office - Durgapur | The Citi Residency, 3rd Floor, Sahid Khudiram Sarani,City Centre | Durgapur | West Bengal | India | 713216 |
| Circle Office - Guwahati | 2 nd Floor, H M Tower, HB Road, Pan Bazar | Guwahati | Assam | India | 781001 |
| Circle Office - Lucknow | 4 th Floor, Prem Plaza, 2, R F Bahadurjee Marg, Behind Shakti Bhawan | Lucknow | Uttar Pradesh (East) | India | 226001 |
| Circle Office - Patna | 2nd Floor, Maharaja Kameshwar Complex, Frazer Road, | Patna | Bihar | India | 800001 |
| Circle Office - Jammu | 3rd Floor, TRG Building, Rail Head Complex | Jammu | J&&K | India | 180012 |

## Product Category

| Product Category | Description |
|---|---|
| 9.3 | Transport Networks |
| 9.4 | Private Networks |

## Requirement Exclusion

| Requirement Release | Adder No | Description | Date First Certified |
|---|---|---|---|
| 5.0 | 7.3 | Design and development | 0002-11-30 |

## Measurements Exemption

| Product Category ID | Measurement List | Date First Certified |
|---|---|---|
| **No Exemptions** | | |

## Registration Information

| | |
|---|---|
| **Company Name** | TATA Teleservices Ltd (TTSL)<br>A,E&F Block, Voltas Premises |

| | |
|---|---|
| | TB Kadam Marg, Chinchpokli<br>Mumbai,Maharashtra<br>India<br>Phone:09223552027<br>URL:http://www.tataindicom.com |
| **Registrar Company Name** | BSI<br>12110 Sunset Hills Road<br>Ste. 200<br>Reston,Virginia<br>United States<br>Phone:703 437 9000<br>URL:http://www.bsiamericas.com |

## Contact Information

| | |
|---|---|
| **Primary Registration Administrator** | KISHOR MOHITE<br>Turbhe<br>Navi Mumbai Navi Mumbai,Maharashtra<br>India<br>Phone:0226661206<br>Email:kishor.mohite@tatatel.co.in |
| **Alternate Registration Administrator** | Suresh Soni<br>D-26/2, TTC INDL Area<br>MIDC, Sanpada<br>India<br>Phone:91-22-66671837<br>Email:soni.suresh@tatatel.co.in |